PREPARATION NOTES

JUBU Syvecs TeamViewer remote maintenance

for Emira V6

Please follow the instructions in this manual for a proper preparation of the JUBU Syvecs TeamViewer remote maintenance of Emira V6.

Please find in this document:

1. **NECESSARY HARDWARE**
2. **NECESSARY SOFTWARE**
3. **PREPARATIONS PRE THE REMOTE SESSION**
4. **BOOKING AN APPOINTMENT**
5. **TEAM VIEWER MEETING - REMOTE SESSION**

1. NECESSARY HARDWARE

#	ITEM	ART-NO.	UNITS
1	Notebook (Windows) with stable internet connection	-	1
2	Notebook charger	-	1
3	LAN-cable (Ethernet-cable)	-	1
4	12V Car battery charger (for longer sessions or low battery voltage)	-	1



Fig 1: Syvecs ECU

2. NECESSARY SOFTWARE

1. Download and install TeamViewer on your notebook (1). The free version works fine.

   https://www.teamviewer.com/de/download/free-download-with-license-options/

2. Download and install **Syvecs Software Suite**.

   https://www.syvecs.com/software/

3. PREPARATIONS PRE THE REMOTE SESSION

1. Remove the engine bay covers on the left side (gearbox side) to get access to the Syvecs ECU.
2. Connect the notebook (1) to the SYVECS-ECU using the LAN-cable (3) and the LAN-socket. The LAN-socket is found on a cable that is plugged into the ECU. *Fig 2* and *Fig 3* will help you find the location. If your notebook have not LAN port please use TP Link UE300C (USB C) or TP Link UE306 (USD A). Install the correct drivers and check the port as well.

⚠ **NOTE:** Please connect your notebook to the notebook charger (2).



Fig 2: The LAN-socket (connected to the ECU via cable) is located in the yellow marked region.



Fig 3: Connect your LAN-cable (3) to the LAN-socket.

3. If your car battery voltage is low or a longer maintenance session is expected, please connect your car to a 12V battery charger (4).
4. Turn the ignition on by pressing and holding the START button for 10-15 seconds. Then “ignition on” will appear on your display. We need the car in “ignition on” for the remote session.
5. Open TeamViewer and double check your system if everything works properly.

4. Booking an appointment

1. Please contact our Software Engineer (René) via email and book an appointment (30-minute time slot). Our diary is quite full, so we need about a week’s notice.

   Please suggest three possible dates, taking into account our opening hours:

   Monday to Thursday from 7 AM to 5 PM

   Friday from 7 AM to 2 PM

   Time zone: UTC+1 during winter and UTC+2 during summer.

5. TeamViewer meeting - remote session

1. Make sure you’re properly prepared. (see point 3. “PREPARATIONS PRE THE REMOTE SESSION”)
2. Please send the TeamViewer Connect ID to René via email 5 minutes before the appointment starts: **r.rosinger@jubu-performance.com**
3. The communication during the TeamViewer Session is via WhatsApp **+43 664 466 69 36**.

⚠ **Please note that thorough preparation on your part will save time and prevent any potential clashes with other clients’ appointments. Thank you very much for your understanding and cooperation.**

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If you have any questions or need additional information, please contact us by email:

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